

Rimini Street

END-TO-END ENTERPRISE SOFTWARE SUPPORT AND SERVICES

Rimini Street (NASDAQ: RMNI) is a global provider of end-to-end enterprise software support, products and services, and the leading third-party support provider for Oracle and SAP software, and a Salesforce® and AWS partner.

With global 24/7 operations, we offer a comprehensive family of unified solutions to run, manage, support, customize, configure, connect, protect, monitor, and optimize enterprise application, database, and technology software, and help enable clients to achieve better business outcomes, significantly reduce costs, and reallocate resources for innovation.

- » Industry-leading SLAs
- » \$8B total support savings to date
- » 5300+ clients to date
- » 190+ F500 and G100 clients served across 140+ countries and territories
- » 2000+ employees
- » 1200+ full-time staff engineers, developers, and service delivery professionals
- » 4.9/5.0 client satisfaction

Rimini Street

Rimini ONE™ End-to-End Outsourcing Solution for Enterprise Software

Select software supported

ORACLE

SAP

salesforce

IBM

Microsoft

Informatica opentext

Click

PostgreSQL MariaDB

mongoDB MySQL

More software supported with

Rimini Custom™



Rimini Support™

Support solutions

Applications, databases, and technology support

Custom code support

Functional, technical and performance support

Tax, legal, and regulatory updates

Named Primary Support Engineers (PSE)

800 engineers with avg 15+ years of experience

24/7/365 with 10-minute guaranteed response

Up to 15 years of additional support



Rimini Manage™

Managed service solutions

Applications, databases, and technology management

Unlimited incidents, service requests, and admin tasks

24/7/365 monitoring and issue avoidance

Enhancements and automation



Rimini Protect™

Security solutions

Application, middleware, and database protection

Fast protection against known and unknown threats

Vulnerability analysis report

Compliance and strategic guidance



Rimini Connect™

Interoperability solutions

Applications, browsers, operating systems, and email interoperability

Future-proofing technology and tools

Avoid unnecessary upgrades/updates

Extend software life



Rimini Watch™

Observability and change management solutions

Technical, performance, and business process monitoring

24/7/365 monitoring with 10-minute guaranteed response

Change management

Issue avoidance

Rimini Consult™



Project solutions

Rimini Smart Path™ application and technology assessments, roadmaps and strategies

Software installation, configuration and upgrades

Enterprise architecture

Project management

Interoperability and integrations

Cloud and database migrations

Custom code and enhancements

Reporting and analytics

Security strategy and hardening

Staff and skills augmentation

Unlimited Model

ONE Trusted Partner

Industry-Leading SLAs

License Models
Perpetual | SaaS | Open Source

Deployment Models
Local | Hybrid | Cloud

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