IT OBSERVABILITY INSIGHTS 2024

Decoding the complexity of modern IT ecosystems

As IT continues to rapidly expand, its increasing intricacy has become a core consideration for business leaders looking to secure their company's future.

We surveyed 150 Southeast Asian technology leaders to learn how IT complexity is impacting their business and how they are navigating the way forward.

Understanding the labyrinth



51% of tech leaders in ASEAN reported increased complexity over the past decade due to more digital services being used.



94% of those surveyed indicated that the level of effort required to manage their environment was moderate to very-high.

Seeing the way forward

We are seeing the emergence of IT Observability as a game-changing tool in gaining proactive insights into potential issues and ensuring the success of digital services.





Are we there yet?

Although an encouraging number of tech leaders reported confidence in their end-to-end observability, far fewer reported high confidence – a factor seen as important for success.





Only 19% of respondents said they are 'Very confident' they have end-to-end observability, despite this being seen as ideal for tech leaders.



'Not very confident' they have complete observability over their environments.



Download the Full Report to learn how tech leaders are managing the challenges of hyperscale cloud, multi-cloud, and complex IT environments to drive success.

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