



Global Leader in Intelligent Workflow Automation

Tungsten Automation, formerly Kofax, is the global leader in intelligent workflow automation solutions with a trusted legacy of 40 years, with a team of 2,200 employees in 32 countries, serving 25,000+ global customers. Our commitment to innovation and customer success has earned us industry recognition, including being named a Leader in IA and IDP by Everest Group and Process Orchestration by Forrester. We are trusted to help businesses gain unprecedented efficiencies and reduce costs through workflow automations that will propel their businesses into the future.

Tungsten Market Leadership



G2 Business Process Mgmt Suites **Leader**



Leader in Finance & Accounting Automation



Everest Intelligent Document Processing **Leader**



Zinnov Hyper Intelligent Automation **Leader**



Leader in Print Management



50 to Know Spend Matters

TrustRadius Top Rated 2021 PDF Editor • #1 PDF Editor Feature Set • #1 Customer Support

Tungsten by the Numbers

25,000+
Customers

850+
Partners

1,900+
Employees
in **31**
Countries



8/10 Top Global Banks



7/10 Top Global Insurers



3/5 Largest Logistics Companies

Tungsten Value Add

- ✓ Lower operating costs
- ✓ Deliver data-driven Insights
- ✓ Improve customer experience
- ✓ Strengthen compliance and risk posture
- ✓ Improved accuracy
- ✓ Capture, extract, and integrate Data

Our Results

2x Return on Investment

>50%
Increase in Operational Efficiency

>40%
Increase in Customer Satisfaction Scores



Loans & Mortgages Banking



Fraud



Customer Onboarding

Case Study: Foundation Home Loans Improves Responsiveness While Keeping Headcount Flat

Results:

Foundation Home Loans uses Tungsten solutions for process automation—cutting customer response times by over 50%, saving over 16 person-hours per day and creating headroom for growth.

- 50% Faster Responses to Inbound Customer Requests
- 16 Hours Saved Per Day by Automating Inbound Document Processing
- 44% Of All Inbound Documents Classified Without Human Input

Case Study: Infosys Helps a Large European Bank Unlock New Efficiencies Across Three Lines of Business with Tungsten RPA

Results:

- 12,000 hours Saved Per Year with Tungsten RPA for Fraud Prevention Workflows
- \$1.7m Saving with Tungsten RPA for Cloud Migration
- 83% Efficiency Boost with Tungsten RPA for Document Collation

Case Study: Société Générale Reduces Customer Onboarding from Weeks to Minutes

Results:

- 1,600 Person-Days Saved Per Year
- 4X Faster Security Patching for Core Banking System
- 2,880X Faster Onboarding of New Customers

Tungsten in BFSI



JPMORGAN CHASE & CO.



BNP PARIBAS

CommonwealthBank



RAYMOND JAMES



SOCIETE GENERALE



Morgan Stanley



MarshMcLennan

ZIONS BANCORPORATION

To learn more about our Banking and Financial Services offerings, scan the QR code or contact us at mailbox.asia@TungstenAutomation.com.

