

ManageEngine



Take control of your IT.

Monitor, manage, and make the most
of your IT infrastructure.

About ManageEngine

ManageEngine crafts the industry's broadest suite of IT management solutions, offering more than 120 products and free tools. We have everything you need to manage all of your IT operations, including networks, servers, applications, service desks, Active Directory, security, desktops, and mobile devices.

Since 2002, IT teams have turned to ManageEngine for affordable, feature-rich software that's easy to use. Our on-premises and cloud solutions power the IT of over 280,000 companies around the world, including nine of every ten Fortune 100 companies.

As you prepare for the IT management challenges ahead, we'll lead the way with new solutions, contextual integrations, and other advances that can only come from a company solely dedicated to its customers. And as a division of Zoho Corporation, we'll continue pushing for the tight business-IT alignment you'll need to seize future opportunities.



Thank you, customers.



“ManageEngine has been around for over 20 years thanks to you, our customers. We appreciate your business, and we pledge our ongoing commitment to you and your success by investing in technology, R&D, and staying relevant throughout your journey. That is our promise to you.”



Sridhar Vembu
CEO, Zoho Corporation



www.manageengine.com/20

Identity and access management

Manage, govern, and secure digital identities and privileged access across your organization. Orchestrate user identity management and access controls, adopt and enforce Zero Trust principles, and control and secure privileged access to critical enterprise systems.

- Enable SSO for quick, secure access to corporate resources and implement MFA to strengthen security.
- Monitor all privileged access pathways, and enforce fine-grained access restrictions and request-based approval workflows for privileged accounts.
- Automate routine tasks like provisioning and deprovisioning, and empower your workforce with identity self-service.
- Adopt Zero Trust principles: Verify every identity before establishing trust with behavior-based security analytics.



- Achieve dual control over privileged access with real-time session monitoring and anomaly detection.
- Cut down standing privileges and privileged account sprawl by provisioning just-in-time privilege elevation for domain accounts.

To learn more visit www.manageengine.com/iam

INDUSTRY RECOGNITIONS



- » Named a 'Challenger' in the Gartner® Magic Quadrant™ for Privileged Access Management, 2023
- » Recognized in The Forrester Wave™ : Privileged Identity Management, Q4 2023
- » Recognized in the US Public Sector, and in the UK, USA, and Nordics for Identity and Access Management in The ISG Provider Lens™ Cybersecurity - Solutions and Services, 2023.
- » Recognized as a 'Challenger' in the Leadership Compass: Privileged Access Management (2023)

Unified service management

Design, automate, deliver, and manage IT and business services, and deliver a consistent employee experience for the entire organization. Extend ITSM best practices across business functions, build a one-stop portal for customers with efficient account management, and centralize and automate your complete IT asset life cycle.

- Make service management cross the boundary between IT and business with enterprise service desk capabilities.
- Standardize service delivery using visual process workflows and AI-based automations.
- Get a quick visual summary of all your requests and monitor them in one place with Kanban-based ticket management.
- Establish and manage customer relationships with streamlined service management across the enterprise, and contextual integrations with business apps.
- Boost employee productivity with a completely customizable self-service portal and a full-fledged service catalog.
- Get a single source of truth about your organization's IT infrastructure with IT asset management.



To learn more visit www.manageengine.com/usm




INDUSTRY RECOGNITIONS

» Recognized in The Forrester Wave™: Enterprise Service Management, Q4 2023

Unified endpoint management and security

Increase workforce productivity while ensuring data security by integrating device management and endpoint security. Manage and secure all organization endpoints; automate OS deployment, patching, and other asset management routines; and proactively secure all your endpoints and browsers from cyberattacks.

- Manage a diverse array of IT endpoints, including smartphones, tablets, laptops, desktops, smart watches, smart TVs, and browsers, across multiple OSs.
 - Regularly scan your network to detect and remediate vulnerabilities, threats, misconfigurations, and high-risk software.
 - Automatically patch and update all your OSs and over 850 third-party applications.
 - Establish Zero Trust principles with application-specific endpoint privilege management.
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- Avoid data leaks, data theft, and insider attacks by monitoring and restricting the use of USBs and other peripheral devices.
 - Reduce hardware and software expenses significantly with timely asset scans, software metering, and software license management.

To learn more visit www.manageengine.com/uems

INDUSTRY RECOGNITIONS



- » Recognized in The Forrester Wave™: Unified Endpoint Management, Q4 2023
- » Recognized in the Kuppingercole Leadership Compass: Unified Endpoint Management (2023)
- » Recognized as a 'Leader' and 'Outperformer' in the GigaOm Radar for Unified Endpoint Management (2023)
- » Recognized as a 'Market Challenger' in the Omdia Universe for Digital Workplace Management/Unified Endpoint Management Platform 2024

IT operations management

Ensure minimal disruptions and maximize network uptime. Manage, optimize, and troubleshoot network, server, and application performance. Stay on top of any operational issues with instant alerts for critical incidents, and provide real-time status updates to end users.

- Achieve complete observability into your software stack from a single console to receive a detailed understanding of your metrics, traces, and logs.
- Block malicious traffic, and control inbound and outbound traffic by thoroughly checking traffic patterns over a period of time.
- Manage network configuration changes and backups to avoid network outages and reduce device downtime.
- Manage firewall rules, logs, policies, and configurations to tighten network security, and avoid network attacks.



- Receive real-time notifications about your IT elements, prepare them for troubleshooting, and fix issues before end users are affected.
- Analyze VPN activity and usage, identify high bandwidth consumption, track destination URLs, and block unwanted traffic.

To learn more visit www.manageengine.com/itom

INDUSTRY RECOGNITIONS

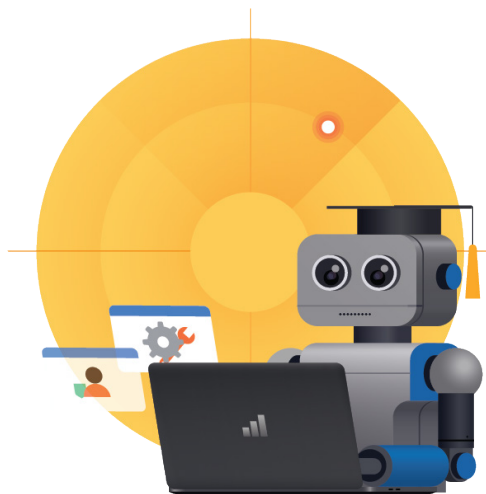


- » Positioned in the Gartner® Magic Quadrant™ for Application Performance Monitoring and Observability, 2023
- » Recognized as a 'Leader' and 'Fast Mover' in the GigaOm Radar for Network Observability (2023)
- » Recognized as a 'Challenger' and 'Outperformer' in the GigaOm Radar for Application Performance Monitoring (2023)
- » Recognized as a 'Challenger' and 'Fast Mover' in the GigaOm Radar for Network Validation (2023)

Security information and event management

Secure your enterprise network from cyberattacks and insiders threats. Gain deeper visibility into your security events and ensure compliance with our comprehensive log and IT compliance management solutions. Enhance security posture by auditing your Active Directory, cloud platforms, and files.

- Detect internal threats, such as data exfiltration and user account compromise, by recognizing subtle changes in user activity.
- Identify suspicious or blocklisted IPs, URLs, and domains by correlating your log data with reputed threat feeds.
- Detect malicious user activities and Microsoft 365 service outages with real-time alerts to ensure business continuity.
- Detect and prevent sensitive data leaks via endpoints, like USBs and printers, email, and more, with real-time security monitoring.



- Automate responses to events with easily configurable workflows to save critical response time.
- Ensure compliance with regulatory mandates such as the PCI DSS, the GDPR, FISMA, HIPAA, SOX, and the GLBA with predefined report templates.

To learn more visit www.manageengine.com/siem

INDUSTRY RECOGNITIONS



- » Recognized as a 'Challenger' and 'Outperformer' in the GigaOm Radar for Autonomous Security Operations Center (SOC), 2023
- » Recognized as a 'Challenger' and 'Fast Mover' in the GigaOm Radar for Security Information and Event Management, 2023
- » Recognized as a 'Challenger' in the Leadership Compass: Data Leakage Prevention, 2023
- » Recognized as a 'Contender' in the ISG Provider Lens™ Cybersecurity - Solutions and Services, 2023

IT analytics

Unify all your IT applications and visualize all facets of your IT. Leverage AI and ML technologies to uncover insights from the enormous amount of IT data generated by your applications. Use predictive insights for proactive infrastructure maintenance and preemptive actions to mitigate risks.

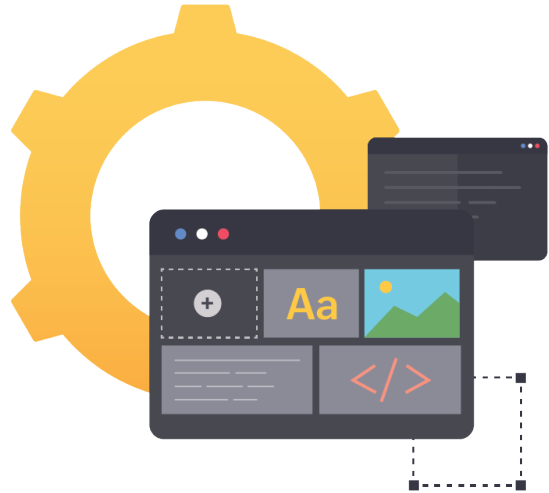
- Unify data from multiple applications to understand correlations between changes and their impact on project progress or incident volume.
- Identify and resolve bottlenecks, and lower the mean time of incident resolution.
- Make better cost-saving decisions by gaining 360-degree visibility into your IT infrastructure.
- Enhance the performance of cloud, on-premises, and hybrid infrastructure assets to maximize ROI.
- Predict and plan for organizational changes to minimize their impact on business services and end-user productivity.
- Protect endpoints from internal and external security threats with early warning alerts into vulnerabilities.



Low-code application development

Build and deploy powerful custom apps rapidly to automate business processes. Improve developer productivity and democratize internal app development by enabling citizen developers to easily create apps without any coding knowledge or prior app-building expertise.

- Reduce the amount of time required for app development with the help of drag-and-drop builders, prebuilt UI templates, data models, and more.
- Streamline business processes and automate workflows with a custom scripting language and workflow builder.
- Reduce the total cost of ownership thanks to abstracted drag-and-drop-based development, little to no maintenance, and minimal testing.
- Improve the customer and partner experience by enabling them to interact with your organization's data through online portals and mobile apps.
- Protect your company's user data and stay compliant with organizational policies by defining and managing user access, identities, and permissions.



- Create a single source of information by collating, analyzing, and managing data from multiple sources with a dashboard.



Solutions for managed service providers (MSPs)

Streamline your MSP business operations and deliver an exceptional customer experience. Manage multiple clients from a single platform, manage SLAs, and generate insightful reports. Monitor client environments to streamline network operations, troubleshoot assorted endpoints remotely, and proactively detect and prevent cybersecurity threats.

- Manage and monitor your clients' networks and the devices in them remotely.
- Monitor servers and websites to avoid security breaches and immediately alert clients when you notice an anomaly.
- Ensure service continuity with a help desk, and automate security patches and software updates to handle IT issues.
- Manage your clients' Active Directory, prevent privileged access misuse, and implement stringent security practices.
- Collect, manage, analyze, correlate, and search through your clients' log data from a single console.
- Keep clients' payment information secure, and ensure clients' security practices are compliant with current rules and regulations.



Trusted by



9 of every 10
Fortune 100
companies



8 out of 10
biggest healthcare
companies



8 out of 10
largest financial
services
companies



280,000
organizations across
190 countries



ManageEngine

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