zoom

zoom Workplace

Meetings · Team Chat · Phone · Mail & Calendar · Scheduler · Clips · Whiteboard · AI Companion · Docs · Tasks · Rooms · Workspace Reservation · Digital Signage · Visitor Management · Workvivo · Hub

Reimagine teamwork with Zoom Workplace, your AI-first, open work platform.

zoom.com/zoomworkplace

Zoom Workplace

To embrace rapid AI innovations and the changing needs of employees, businesses need to reimagine how their teams communicate and collaborate, both internally and externally. Zoom Workplace is designed for this next phase of work with an AI-first, open work platform that's easy-to-use, reliable, and trustworthy.

Get more done by accelerating collaboration effortlessly on a single app, do your best work through AI-first productivity tools that help you ideate, create, and deliver effectively, and strengthen relationships by fostering connection and engagement across your entire workforce, all with Zoom Workplace. With AI Companion seamlessly throughout, at no additional cost, you can put agentic AI to work for you so you can focus on what really matters and make more time for work that energizes you.

As an open platform, Zoom Workplace enables best-in-class collaboration and offers customers choice with integrations from third-party solutions like Microsoft, Google, and others. Get more done, do your best work, and strengthen relationships, all with Zoom Workplace.

Benefits

Low TCO for business value

Consolidate tools, reduce costs, and deliver a modern work experience with a platform that scales, adapts, and drives long-term value.

Flexibility built-in

Let people work however and wherever they want by seamlessly integrating with existing tools to support diverse workflows and the freedom to build custom solutions with enterprise-ready APIs and SDKs.

Stay ahead

Continuous innovation to solve real-world problems that help teams adapt, stay productive, and remain competitive as business needs evolve.

Effortless

Connect and collaborate effortlessly, whether you're in the office, on the road, or at home. Be it a meeting with an important customer or a large scale project, Zoom is quick and painless, so you and the team can get to work and focus on outcomes.

High quality

Do your best work with quality audio and video, accurate AI outputs from transcriptions to summaries to content creation, and features built with precision and care. The most critical work happens on Zoom.

Trustworthy

Feel confident and work freely knowing your data and privacy are protected every step of the way with enterprise-grade security, strong reliability, rigorous compliance with global data standards, and even optional end-to-end encryption. It just works!

The power of an AI-first, open collaboration platform

Work happy with AI Companion

Jumpstart content creation

Get a headstart composing your next doc, email or chat or creating a whiteboard

Make faster, informed decisions

Stay armed with information you need when you need it

Get caught up fast

Summaries and queries to get critical information instantly

Work across global teams

Translate content in 36 different languages

Prioritize what's most important

Focus on the most impactful items with voicemail prioritization and tasks

Zoom AI Companion

Included at no additional cost with the paid services in Zoom user accounts.

High quality

Zoom's unique federated approach provides flexibility to choose & deploy the right AI models to deliver high-quality results.

Easy to use

Zoom AI Companion capabilities are embedded within the intuitive, simple, easy-to-use Zoom experience that you know and love to drive usage and adoption.

Platform-wide

Zoom AI Companion capabilities are available across the Zoom platform (Meetings, Team Chat, Phone, Mail, Whiteboard, Notes) and compatible third-party apps.

Trusted

Zoom does not use customer data to train Zoom's or its third-party AI models. Zoom provides admin controls for managing features and users with visibility when AI Companion is active in meetings.

GET MORE DONE

Accelerate collaboration effortlessly on a single app

Reduce communications silos
Communicate and share information fluidly across channels with communications that work seamlessly together

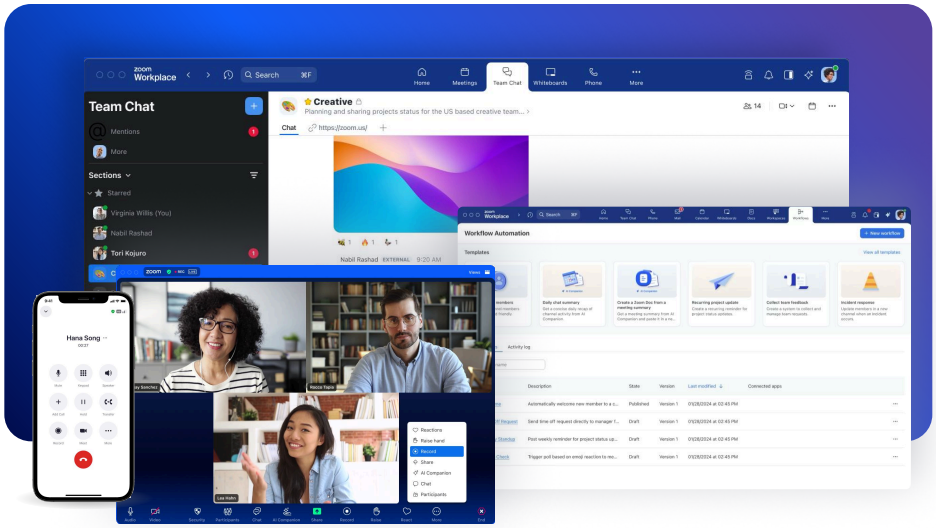
Keep projects moving forward
Easily access information and assets shared across the Workplace platform and use AI Companion to keep teams informed

Automate repetitive tasks
Take routine items off your plate with agentic AI that completes these tasks on your behalf allowing you to focus on more impactful work

Empower distributed and global workforces
Work across the globe with multi-language capabilities and communication solutions that bridge the gap of distributed teams

Schedule meetings effortlessly
Use AI Companion's agentic capabilities to book your meetings, finding the best time for all invitees and generating a suggested agenda for you.

Connect easily with external contacts
Easily manage external communications with simple external contact support and trustworthy solutions that make you look and sound your best



Zoom Workplace communications solutions

Meetings
Connect, collaborate, and get more done together with trusted video meetings.

Team Chat
Boost team collaboration with messaging, file sharing, and continuous meeting chats

Scheduler
Manage your appointments easier with streamlined scheduling

Mail & Calendar
Integrate your preferred mail and calendar solution or use Zoom's service

Phone
Modernize your phone system with robust, easy-to-use calling

Tasks
Surface, manage, and complete tasks across Zoom Workplace with AI Companion to get more done

DO YOUR BEST WORK

Ideate, create, and deliver effectively with AI-first productivity tools

Drive better meeting outcomes

Improve meeting effectiveness with thorough preparation and clear post-meeting action items and decisions using AI Companion to create agendas, summaries, and next steps.

Keep teams informed and aligned

Stay on top of action items, tasks, and status updates by having AI Companion document, coordinate and execute tasks

Improve project planning and brainstorming

Plan, research, and brainstorm new content with productivity tools and AI Companion-generated content based on the context from recent meetings, tasks, uploaded documents, or information from the web.

Get to final decisions faster

Facilitate efficient decision making through collaborative visualization and thorough documentation

Get employees trained and onboarded faster

Improve training and onboarding effectiveness through comprehensive training materials and visual resources

Zoom Workplace productivity solutions

Docs

Supercharge your workday with AI-first docs, wikis, and projects.

Whiteboard

Brainstorm, plan, and learn using virtual whiteboards

Clips

Record, edit, and share high-quality, short-form video messages

Surveys

Get insights and feedback with surveys and polls

Hub

View recording and meeting summaries, browse files, and create assets all in one place

Enable seamless experiences

Create seamless experiences by connecting Zoom Workplace with your everyday business apps. Surface apps within Zoom or embed Zoom into third-parties for best-in-class collaboration experiences that address different team needs.

Microsoft Google salesforce servicenow Figma workday

Learn more at: zoom.com/workplaceintegrations

Amplify culture and boost employee engagement

Workvivo by Zoom is your center of gravity for employee engagement. It brings communications, engagement, intranet, and measurement into one intuitive platform — helping you build a connected culture where every employee feels informed, included, and connected - desked and frontline!

Reach everyone, everywhere

Deliver critical updates with multi-channel targeting across regions, roles, and devices.

Amplify your culture

Bring your values to life with social feeds, shoutouts, podcasts, video updates, and more — all in one platform

Give employees a voice

Listen and act with surveys, pulse checks, sentiment analysis, and feedback tools that turn insights into impact.

Connect seamlessly with Zoom

Extend your Zoom Workplace experience with integrations to Workvivo — powering connection and engagement while staying secure and scalable.

Zoom Workplace employee engagement solutions

Connect your entire workforce with a community-led internal communications platform. Workvivo is an all-in-one employee app that combines internal communication, engagement, recognition, intranet, and measurement to increase engagement and cultivate a sense of belonging.

workvivo
a zoom company

STRENGTHEN RELATIONSHIPS

Foster connection and engagement across the entire workforce

Collaborate with hybrid teams

Easily collaborate across locations with digital, AI-first collaboration solutions

Maximize your office space

Make office spaces more flexible and collaborative with workspace solutions

Host professional customer and partner meetings

Register visitors and provide polished experiences with easy-to-use management and conference rooms solutions

Easily navigate your office

Quickly reserve and find your desk and see who else is in the office

Keep employees informed

Get your message out wide with engaging content

Easily find resources and information

Create repositories for teams and projects so you don't have to go hunting across systems for information

Foster company culture

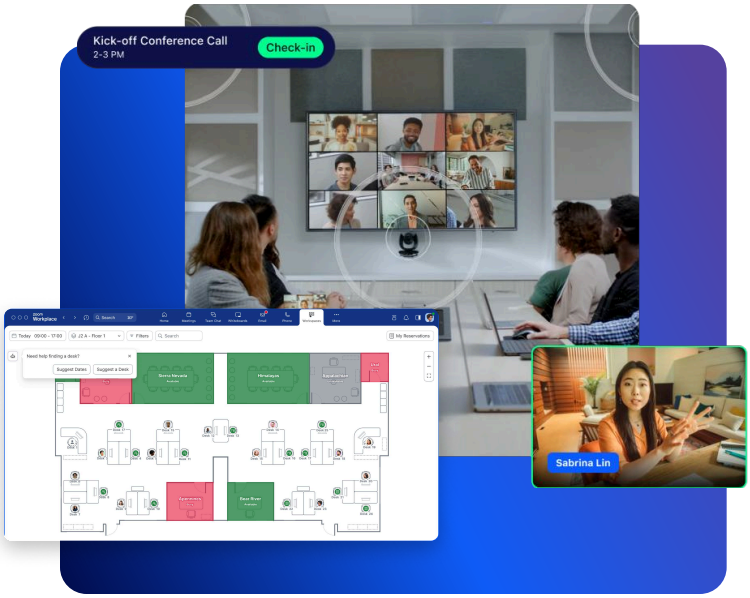
Share company news across your office and host town halls and events in open office spaces

Create a sense of belonging

Recognize employees and create community spaces for common interests

Increase employee engagement and retention

Gain insights from your employees to understand areas for improvement and bridge the gap between leadership and the rest of the company



Zoom Workplace spaces solutions

Rooms

Turn any space into a conference room for in-person and hybrid meetings

Workspace Reservation

Maximize office space with flexible workspaces

Visitor Management

Securely invite and register guests

Digital Signage

Keep employees informed with interactive content

Zoom Workplace bundles

We make it easy to gain Zoom Workplace benefits with simple, straightforward pricing and packaging. Choose the right plan for your unique needs, scale to support growth, and customize with optional add-ons.

Zoom Workplace bundles for SMBs

	Pro	Business	Business Plus
Seat Requirement	1-99 seats	no minimum	no minimum
Meeting capacity	100 attendees	300 attendees	300 attendees
AI Companion	✓	✓	✓
Team Chat	✓	✓	✓
Mail, Calendar, Scheduler	✓	✓	✓
Docs	✓	✓	✓
Hub	✓	✓	✓
Clips	✓	✓	✓
Whiteboard	3 boards	Unlimited boards	Unlimited boards
Integrations	✓	✓	✓
Cloud recording	10GB	10GB	15GB
Captioning / translation	Captioning	Captioning	Multi-language captioning/ Translations
Phone	-	-	Zoom Phone Pro + Unlimited Regional Calling or Global Select (includes DID)
Workspace Reservation Visitor Management	-	-	✓
Extras	-	SSO, branding, managed domains	SSO, branding, managed domains

> "Zoom Workplace gives us the ability to bring piecemeal products into a single platform we believe in. When you bundle, there's a cost advantage, but more important is the user experience. You don't have to jump out into all these different tools, you can unify them into one experience."
>
> **Crag Williams**
> CIO, Ciena

Zoom Workplace bundles for enterprises

	Enterprise Essentials	Enterprise Plus	Enterprise Premier
Seat Requirement	50+ seats	50+ seats	50+ seats
Meeting capacity	500 attendees	1000 attendees	1000 attendees
AI Companion	✓	✓	✓
Team Chat	✓	✓	✓
Mail, Calendar, Scheduler	✓	✓	✓
Docs	✓	✓	✓
Hub	✓	✓	✓
Clips	✓	✓	✓
Integrations	✓	✓	✓
Whiteboard	Unlimited boards	Whiteboard Plus	Whiteboard Plus
Webinars / Webinars Plus	Webinars 500	Webinars Plus 1000	Webinars Plus 1000
Rooms & CRC	Zoom Room + Conference Room Connector (1:25 ratio)	Zoom Room + Conference Room Connector	Zoom Room + Conference Room Connector (1:1 ratio)
Workspace Reservation	✓	✓	✓
Visitor Management	✓	✓	✓
Captioning / translations	Multi-language captioning/ Translations	Multi-language captioning/ Translations	Multi-language captioning/ Translations
Cloud recording	Unlimited	Unlimited	Unlimited
Phone	-	Zoom Phone Pro, Common Area Phone, Power Pack	Zoom Phone Pro + Unlimited Regional Calling (including DID), Common Area Phone, Power Pack
Zoom Mesh	-	-	✓
Extras	SSO, branding, managed domains	SSO, branding, managed domains, Customer Managed Key	SSO, branding, managed domains, Customer Managed Key

Ready to get started?

Contact your sales representative or fill out the form at zoom.com/zoomworkplace